

Bootprints Hiking Tours Terms and Conditions

Thank you for your interest in Bootprints Hiking Tours. These are the terms and conditions which apply to contractual relationships with Bootprints Hiking Tours Inc. Please read carefully as reservation and payment is deemed acceptance of these conditions. Canadian and Nova Scotia provincial laws will be used to govern this contract.

1 RESERVATIONS AND CANCELLATIONS

1.1 Reservations

For bookings made before the final payment due date, a non-refundable deposit is required as follows:

- Multi-day guided tours: \$350 CDN deposit per person
- Day Tours: \$100 CDN deposit per van booked

1.2 Cancellations by Participant

Cancellations must be emailed to vern@bootprintshikingtours.ca. The cancellation date will be the date the email was received.

Cancellation fees for multi-day tours will be determined based on the cancellation date:

<u>CANCELLATION DATE</u>	<u>FEE (per person)</u>
91 days or more	deposits are retained
61-90 days	50% of tour cost
0-60 days	100% of tour cost

Cancellation fees for day tours will be determined based on the cancellation date:

<u>CANCELLATION DATE</u>	<u>FEE (per van booked)</u>
46 days or more	deposits are retained
0-45 days	100% of tour cost

Trip cancellation insurance is recommended.

1.3 Cancellations by Bootprints

If Bootprints cancels a tour, a full refund will be issued. In the event of a cancellation, Bootprints is not responsible for costs incurred from third parties such as airlines.

2 PAYMENT

2.1 Final Payments

Payment in full is due as follows:

- Multi-day guided tours: 90 days before the tour
- Day tours: 45 days before the tour

Overdue final payments will be deemed a cancellation.

2.2 Methods of Payment

Bootprints accepts most major credit cards. Payment methods include electronic invoices (via email) and credit card processing over the phone.

3 RELEASE AGREEMENT

All Bootprints clients/participants are required to sign a release agreement prior to participating in a tour or any associated activity. Failure to sign will be deemed a cancellation. Release agreements for minors (participants under 19 years old) are required to be signed by a parent or guardian.

4 MEDIA

Photos taken during your Bootprints' tour may be used as marketing material, shared, published, re-used, or posted to social media. Any reviews or comments received may also be reprinted.

5 DISRUPTIVE OR DANGEROUS BEHAVIOR

Bootprints reserves the right to remove you from a tour without any refund and without compensation for expenses incurred if you break the law or behave offensively, disruptively or in a manner that puts you or others in a dangerous situation.

6 UNFORESEEN CIRCUMSTANCES

In the event of unforeseen circumstances beyond the control of Bootprints, tour plans may be adjusted without compensation.

7 INSURANCE

Trip cancellation insurance is recommended. Health and medical insurance is recommended. Costs incurred for emergency services are the responsibility of the traveller.

Bootprints is not responsible for loss or damage to your personal property or baggage. Baggage insurance is recommended.

8 OTHER

Costs for optional activities are not included in the tour price.

Bootprints is not responsible for losses or activities missed if you are not at a scheduled pickup location at the designated time.

Bootprints reserves the right to interpret and clarify the conditions. Bootprints may cancel or reschedule a tour, modify tour details, adjust itineraries and/or modify these conditions without notice.